

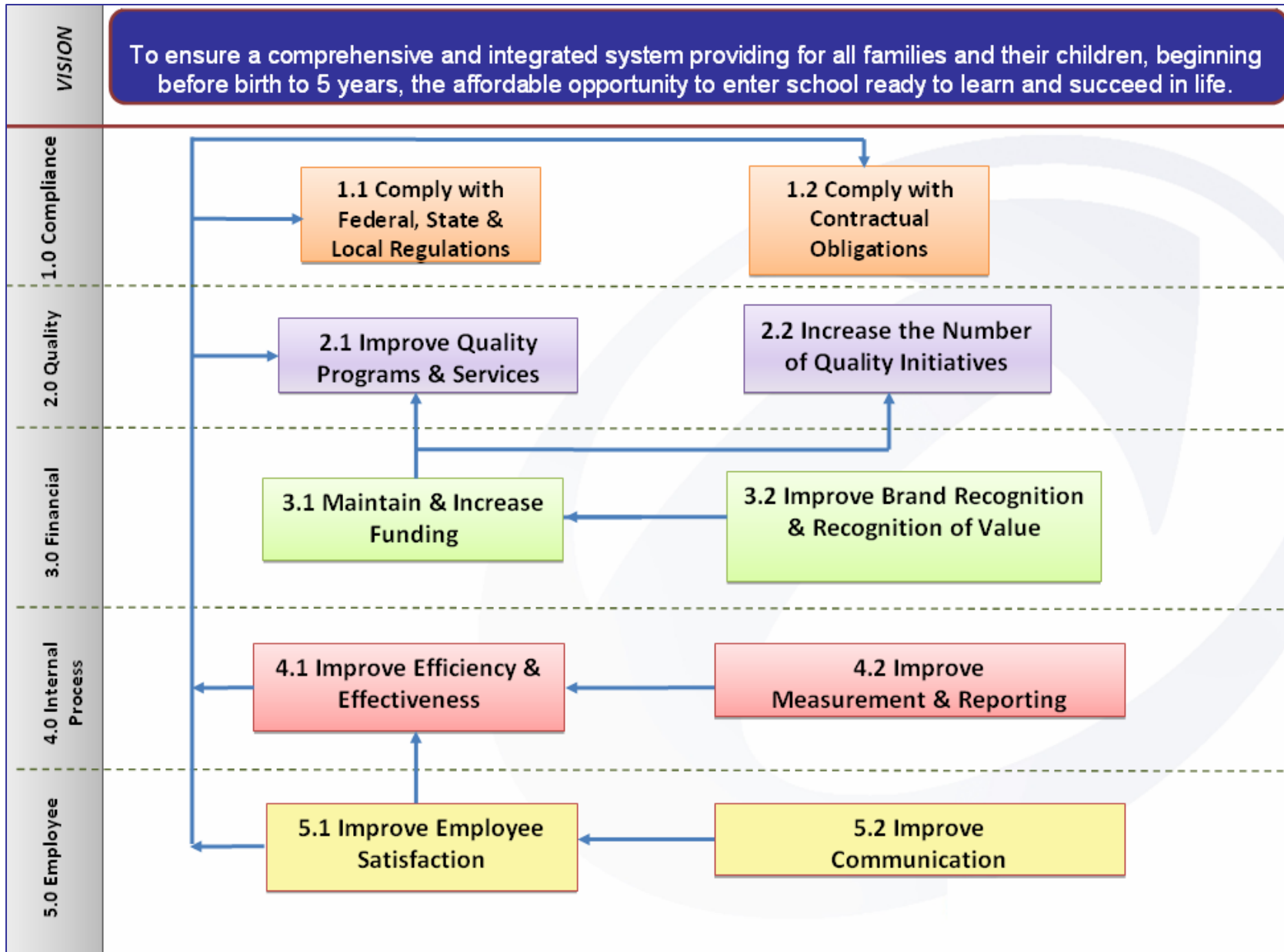
# ELC Board Meeting

August 3, 2009

# ELC Performance Measurement Framework



# ELC Strategy Map



# ELC Scorecard Example - VPK

Scorecard Detail - VPK Miami Dade - Windows Internet Explorer

https://elcmdm.activestrategyonline.com/main.asp?page=ScorecardDetail&SCORECARD\_ID=11

Scorecard Detail - VPK Miami Dade

SCORECARD DETAIL-VPK Miami Dade

Publish Edit Options Score Link Add Child

Details - Base View None Action Plans Processes

Base

### 1.0 Compliance

	Name	Actual	Target	Time Frame
1.1	<u>Comply with Federal, State &amp; Local Regulations (VPK MD)</u>			
	▶ <u># Children Participating in VPK (VPK MD)</u>	16,993	15,000	Mar 2009
	▶ <u>% Children participating in VPK Meet Age/Residency Requirements (VPK MD)</u>	100.0 %	100.0 %	Apr 2009
	▶ <u>% Providers Meeting VPK Requirements for Certification (VPK MD)</u>	100.0 %	100.0 %	May 2009
	▶ <u>% VPK Active COE's (VPK MD)</u>	100.0 %	100.0 %	Apr 2009
	▶ <u># Certified VPK Providers (VPK MD)</u>	885	800	May 2009
1.2	<u>Comply with Contractual Obligations (VPK MD)</u>			
	▶ <u># VPK Providers Monitored (VPK MD)</u>	65	60	Apr 2009
	▶ <u>% Monitored VPK Providers that Maintain Requirements for Certification (VPK MD)</u>	36.9 %	10.0 %	Apr 2009

### 2.0 Quality

	Name	Actual	Target	Time Frame
2.1	<u>Improve Quality Programs &amp; Services (VPK MD)</u>			
	▶ <u>% Low Performing Providers That Have Not Implemented an Improvement Plan (VPK MD)</u>	3 %	3 %	Jun 2009
	▶ <u># Existing Low Performing Providers Reduced by 50% from Previous Year ( VPK MD)</u>	165	n/a	Jun 2009
	▶ <u>% Providers Monitored that Meet Quality Standards ( VPK MD)</u>	37 %	20 %	Apr 2009
	▶ <u>% Certified VPK Providers that Have Received VPK Standards Training (VPK MD)</u>	13 %	2 %	May 2009
	▶ <u>% Applications Processed &lt; 10 Business Days ( VPK MD)</u>	99 %	95 %	Jun 2009
	▶ <u>% Applications Submitted Without Errors ( VPK MD)</u>	15 %	15 %	May 2009

# Process Improvement

