



## Questions

### Request for Proposal RFP# ELCMDM2017-05 for Provider Portal Hosting & Dashboard Services

#### Please be advised all questions are keyed as submitted

1. Q: Is there an existing hosting company if so who is the company? Is the incumbent eligible to bid on this contract?

**Answers: Yes, Zipdata Inc. formerly PC Depot, Inc. and they are eligible to bid.**

2. Q: What is the existing dashboard tool being utilized? Business Objects, custom, etc?

**Answers: The current dashboard tool is custom made (it utilizes SQL Reports, ASP.NET, C+, and some Java).**

3. Q: Will the exact enhanced be known after the award of the contract or can sample enhancement to the dashboard be known at this time?

**Answers: We will discuss enhancements after the award.**

4. Q: Are we expected to be at the bid opening? There are conflicting instructions on that. Date, Time & Location would be appreciated.

**Answers: All of our meetings are public meetings, however it is not required to attend. All proposers are required to attend the presentations that will be held on February 14, 2017, time is tentative. Our headquarters office is located at 2555 Ponce De Leon Boulevard, Suite 500. Coral Gables, FL 33134.**

5. Q: Is the system run as one site with multiple urls or as separate sites?

**Answers: Multiple Sites (1 for the dashboard and 1 for the provider portal)**

6. Q: If they are multiple sites, how many web sites are there?

**Answers: There are 2 multiple sites.**

7. Q: Does each site have its own database? If not, how many databases are there?

**Answers: Yes, SQL Server 2012.**

8. Q: How many unique visitors per month do each of the sites get?

**Answer: Over a 1000.**

9. Q: How many web pages are viewed per visit?

**Answer: Over seven.**

10. Q: How many database searches are done per day?

**Answer: Over 100.**

11. Q: How many records (database rows) are maintained in the database?

**Answer: Over 750,000**

12. Q: How large, in megabytes, is the database?

**Answer: Over a gigabyte, (it holds historical data).**

13. Q: What are the specifications for the current hosting you are using? (Number of servers, CPUs, Memory, Hard Drive type, Hard Drive speed, Hard Drive capacity, Network usage peak and average per day)

**Answer: For security reasons we cannot provide too many details for this answer. We have four physical servers with over 12 virtualized instances. Hard-drive capacity provides us with over six terabytes of storage and a separate SAN provide local backup. We have over 325 users spread across four counties and 3 to 4 permanently placed remote VPN users. We are open Monday through Fridays, and some Saturdays. 1/3 of our team generally login after hours for remote projects and or report generation. Our peak times are generally every morning and afternoon. Backups both local and remote are conducted during the evenings and weekends.**

14. Q: What do the initials SR mean in 3.1.1.d?

**Answer: School Readiness**

15. Q: Can you provide details on the Web-Based Database Design Project mentioned in 3.1.1.f?

**Answer: This is the provider portal. The provider portal is an accumulation of the VPK and SR contracts, attendance submission and tracking, document library for providers to upload files, alerts, notices/announcements.**

16. Q: What does the data-set for 3.4.A.a.3.c format look like?

**Answer: This is either a .csv file or an Excel file.**

17. Q: What is EAS as mentioned in 3.4.A.a.3.d?

**Answer: This is a local SQL/Access DB**

18. Q: How does the existing system communicate with EAS now?

**Answer: Nightly import/export as needed**

19. Q: If the connection does not exist yet, does EAS provide Application Programming Interfaces (API) to share data?

**Answer: No. (one of the possible enhancements will be to move away from EAS) our business process may change in the direction so as not to require EAS.**

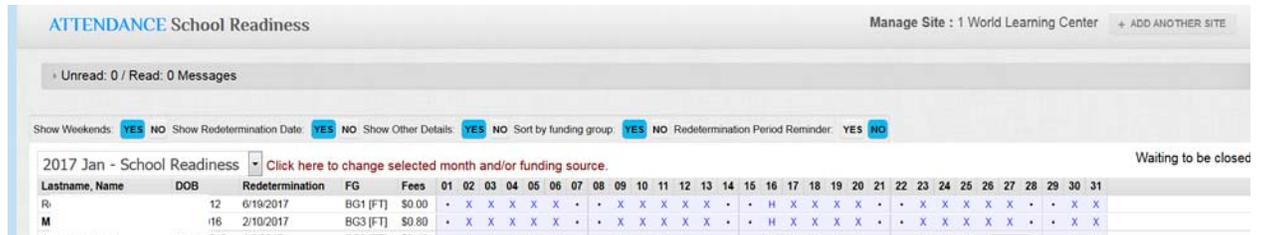
20. Q: Can you provide a sample of the Ages and Stages questionnaire mentioned in 3.4.A.a.1.3.f?

**Answer: ASQ, is a Brooks product see: for more information**

<http://www.brookespublishing.com/resource-center/screening-and-assessment/asq/>

21. Q: Can you provide a sample of the Attendance Sheet mentioned in 3.4.A.a.1.3.g?

**Answer: See the table example below:**



The screenshot shows a dashboard titled "ATTENDANCE School Readiness" with a "Manage Site : 1 World Learning Center" button and an "ADD ANOTHER SITE" button. Below the header, there is a message bar: "Unread: 0 / Read: 0 Messages". A filter bar contains several options: "Show Weekends: YES NO", "Show Redetermination Date: YES NO", "Show Other Details: YES NO", "Sort by funding group: YES NO", and "Redetermination Period Reminder: YES NO". The main content area shows a dropdown menu for "2017 Jan - School Readiness" and a link: "Click here to change selected month and/or funding source." Below this is a table with the following structure:

Lastname, Name	DOB	Redetermination	FG	Fees	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
R	12	6/19/2017	BG1 [FT]	\$0.00		X	X	X	X	X		X	X	X	X	X		H	X	X	X	X		X	X	X	X	X	X	X	X	X	X	X	
M	16	2/10/2017	BG3 [FT]	\$0.80		X	X	X	X	X		X	X	X	X	X		H	X	X	X	X		X	X	X	X	X	X	X	X	X	X	X	

22. Q: Please provide additional details for the alerts mentioned in 3.4.A.a.1.h

**Answer: These are notices to the providers about upcoming events. They are a simple method to tell them about new forms, expired documents and notices about maintenance.**

23. Q: What format is used for the Blackberry version of the dashboard in 3.4.B.a.5(1)?

**Answer: The blackberry format is actually (Moot) the portal is iPhone/android friendly.**